

REFUND/EXCHANGE FORM

(Please complete in block capitals)

I am going to ask for an/a (tick the box) :

<input type="checkbox"/>	Exchange
<input type="checkbox"/>	Refund

Name Surname

Address City State

Email Telephone number

Username (if registered) Order number Order date

Product name Product code

Reason for return/refund

Bank details - IBAN - SWIFT CODE (ONLY IF PAYMENT WAS MADE BY BANK TRANSFER)

PRIVACY INFORMATION NOTICE

Pursuant to and for the purposes of the EU Regulation no. 676/2016 and of the Legislative Decree n. 101/2018 your personal data will be processed for the purpose of return of the items purchased according to the methods set out in this form. To exercise your rights and be more confident about the use of your personal data, we invite you to visit the page of our website: <https://www.guidomaggi.com/us/privacy-2>

Place and date Signature

IMPORTANT INFORMATIONS

Dear customer, once we have received the returned items and provided that they fall within our policy we will proceed to an exchange or a refund. GuidoMaggi will refund the amount paid except for the 30% of the sales price of the products purchased, excluding shipping charges. The refund will be issued in the form of the original method of payment. Please fill in the return form and send it via e-mail to our address refund@guidomaggi.it within 14 days from the goods delivery. Please remember to add a copy of this form in the parcel. Thank you.